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For information about installing the trusted root certificate, see Add the trusted root certificate to the shared network folder in a BES10 environment. If users' sign-in names for Cisco Unified Presence are different from their email addresses, the Cisco Unified Presence server is configured with the LDAP settings for a third-party XMPP client for full feature support.

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Step 1 Open a web browser on a computer with network  
access to the Cisco Unified CallManager server. Step 2 Enter

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the following url: [http://ccm\\_server:8080/ccmadmin](http://ccm_server:8080/ccmadmin). where ccm\_server specifies the IP address or hostname of the Cisco Unified CallManager server.

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