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on hold? Polycom

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IP 650 \u0026amp; 450

Basics of Using the

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SoundPoint

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Configure IP address

and SIP registration

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(DND)? Polycom

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650/670: Speed Dial

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IP 650/670: Hold

Polycom SoundPoint

IP 430: Warm

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Transfer FreePBX  
Polycom Directory  
Automation Polycom  
Soundpoint Ip 550  
Quick

SoundPoint IP 550  
Quick Start Guide 1.  
Connect handset and  
headset, as shown  
below. (Note: Headset  
is an optional  
accessory, and is not  
included with this  
package.) Connect

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Cables 2. Connect network and power, as shown below.

(Note: Choose either AC Power Option, or In-Line Power Option.)

AC Power Option	In-Line Power Option
Deskmount Method	

Soundpoint IP 550  
Quick Start Guide -  
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The SoundPoint® IP 550 delivers Voice over IP that seamlessly integrates with BroadConnect applications. The intuitive user interface provides dedicated, one-button access to common telephony features; and the information-rich display delivers content for

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messaging, call  
information, directory  
access, and  
applications. Page 7:  
Telephone Diagram

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SOUNDPOINT IP 550  
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Thank you for  
choosing the  
SoundPoint IP 650, a  
multiple-line Voice

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over IP. What's in the box? telephone with features and functions such as Polycom

SoundPoint IP 550/650 as Multiple Call Appearances, Call Hold, Transfer, and Conferencing over an IP A. Phone E. Page 4: Guided Setup

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550/560 Quick User  
Guide for 8x8 Virtual  
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PM354/1010 03/2011

For more details, see  
the Polycom  
SoundPoint IP  
550/560 User Guide

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Available at: <http://www.8x8.com/Support/BusinessSupport/Documentation.aspx> Page

| 1... Page 2 To pick up a parked call, just dial the extension the call is parked at.

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B. 08/2010. CALL

LISTS. From the idle

screen, press for

Speed Dial, for

Missed Calls, for

Received Calls, or for

Placed Calls.

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Alternatively, press adjusts the ringer volume. followed by Call Lists and Missed, Received, or Placed Calls, as desired.

To create a  
SoundPoint - Polycom  
SoundPoint IP 550  
Combined download  
should be used where  
phones may be  
running pre-4.0

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BootROM. Split download file is recommended, but requires that all phones are running BootROM 4.0 or newer. UCS 4.1.0 Rev S replaces all previous 4.1.0 releases.

Cloud Services -  
Polycom Support  
The SoundPoint IP

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550/560 supports advanced functionality, including multiple call and flexible line appearances, HTTPS secure provisioning , simplified configuration, presence, custom ring tones, local conferencing, applications, and Polycom® HD Voice technology.

# Where To Download

Powered by state of the art Gigabit Ethernet IP telephony technology, the SoundPoint IP 560 features a future-proof dual-port Gigabit Ethernet switch

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SoundPoint IP®  
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Guide

The SoundPoint IP

*Page 24/37*



# Where To Download

550 desktop phone features Polycom's revolutionary HD Voice technology, which brings life-like richness and clarity to every call.1,5 Polycom HD Voice technology incorporates wideband audio for over twice the voice clarity; Polycom's patented Acoustic Clarity Technology for

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crystal-clear, noise-  
and echo-free sound,  
plus best-in-class  
system design for  
high-fidelity, faithful  
voice reproduction.

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IP 550

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Manual. Download  
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Polycom. Now  
together as Video,  
Phones and Services

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Support. Register;

Login. Login.

Forgot/Reset

Password ...

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SoundPoint IP 650;

SoundPoint IP 670; ...

Support Portal Quick

Reference Guide ...

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The SoundPoint IP 550 provides a powerful, yet flexible IP communications solution, delivering excellent voice quality. The high-resolution graphic display supplies content for call information, multiple languages, directory access, and system

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status. Page 10: Parts  
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Basic Phone Features  
. Customizing Your  
Phone . Press:

Applies to phones  
running SIP 2.2 or

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later. For detailed information please consult the comprehensive SoundPoint IP 550 Quick User Guide available at: [www.polycom.com/support/voicedocumentation/](http://www.polycom.com/support/voicedocumentation/) during ringing. Hang up or press the ©2007 Polycom, Inc.

To turn off Mute,  
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# Where To Download

press Using the  
hands-free  
Speakerphone ...

The Polycom

SoundPoint IP550 is a  
four-line SIP phone  
that delivers calls of  
unprecedented  
richness and clarity  
and supports a  
comprehensive range  
of cutting-edge  
features. Polycom  
SoundPoint IP 550



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Key Features. Four lines; Polycom HD Voice technology, including support of G.722 wideband codec, Acoustic Clarity Technology 2, and systems design optimized for Polycom HD Voice technology

Polycom SoundPoint  
IP 550 (IP550) -  
VoIPon

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Polycom SoundPoint  
550 & 560 1. No  
Factory Reset in the  
Phone Menu. 2.

Could not do a  
Factory Reset holding  
down the following  
keypad Keys: 4, 6, 8,\*  
Therefore, cannot  
setup phone or obtain  
an IP Address. How  
can I perform a  
Factory Reset if items  
1 & 2 above do not

# Where To Download work?

Polycom SoundPoint  
550 & 560 No Factory  
Reset with ...

The Polycom  
SoundPoint IP 550 is  
four line SIP phone  
with a large backlit  
LCD display giving  
you superb  
interoperability and  
extensive features  
through it's easy to

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navigate menu.

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# Guide